

*Highest level of industry-proven testing methodologies and best practices, with a strong focus on accessibility and assistive technology. Over 25 years in the technology field and focused exclusively on accessibility for the last 12 plus years as a subject matter expert in Section 508, WCAG 2.1 A/AA, and IT accessibility testing. Conducts accessibility reviews for websites, software, mobile apps, hardware, and ATMs. Advises clients in understanding and addressing accessibility issues against the published guidelines and standards. Regularly presents at national and international accessibility conferences. For the last 5 years has conducted digital accessibility reviews as part of the Section 504 reviews of agency grantees of the National Aeronautics and Space Administration (NASA) Section.*

## **PROFESSIONAL BACKGROUND**

### **2020 – Present CONVERGE ACCESSIBILITY LLC**

*Principal*

- *Oversee and perform audits for Websites, Mobile Apps, Software, and Hardware.*
- *Provides Subject Matter Expertise, Expert Witness Services, and accessibility training and design reviews.*

### **2008 – 2020 APPGATE INC.**

*Senior Accessibility Solutions Consultant, Accessibility Consulting Practice*

- *Perform accessibility product testing on multiple projects simultaneously using Section 508, WCAG 2.1, and other accessibility standards (including client-proprietary standards).*
- *Conduct training on accessible document solutions and testing using assistive technology.*
- *Perform expert-level services for a document remediation program (e.g. PDF and Office applications).*
- *Support high level clients and internal customers as an accessibility subject matter expert.*
- *Consistently deliver public lectures at various accessibility focused conferences such as the annual CSUN Center on Disabilities Conference.*

### **2007 – 2008 BAYFIRST SOLUTIONS LLC**

*Senior Accessibility Consultant*

- *Provide accessibility and compliance guidance on issues involving Section 508 of the Rehabilitation Act of 1973.*
- *Worked almost full-time with assistive technology and with four visually impaired software testers at the Veterans Health Administration.*
- *Developed first-of-its-kind training program in accessibility bug testing and documentation—leading to a successful best practices session at CSUN 2008.*
- *Created and led training sessions involving accessibility testing and development.*
- *Developed and led expert-level document remediation program (e.g. PDF and Office applications) for clients and company, including identifying best practices in all remediation techniques.*

### **2006 – 2007 Volt Technical Services**

*Software Tester*

- *Accessibility & User Interface (UI) Tester for the Assistive Technology Group at Microsoft Corporation.*

### **2000 – 2006 Microsoft Corporation**

*Software Tester*

- *A User Interface (UI) and Accessibility Tester for the Network Infrastructure Group at Microsoft Corporation.*

### **1999 – 2000 Volt Technical Services**

*Software Tester*

- *User Interface (UI) and Setup/Migration Tester for Windows Management Interface (WMI) group at Microsoft Corporation*

## **CERTIFICATIONS, TECHNICAL SKILLS, AND OTHER INFORMATION**

- *Varied software testing background with special focus on user interface (UI) and accessibility.*
- *Highly technical background and familiarity with various computer languages (HTML, CSS, C#, VB, VBScript)*
- *Microsoft Certified Systems Engineer (MSCE) for NT4.*
- *ADA Title III Business Coordinator Certificate)*

## **EDUCATION**

**Mt. Sierra Technical College – Pasadena, CA (1999), Microsoft Certified Systems Engineer (MCSE), 1999**